



## Livestock Supervisor Job Description

### **Mission Statement:**

The purpose of the farm is to provide a safe, friendly and stimulating environment where young children can learn, play, have fun and enjoy themselves. Our aim is to make every visitor want to come back again!

### **Key Attributes:**

We aim to provide the highest standards of service and enjoyment for our guests, so the following attributes are essential.

- Awareness of customers' perceptions and expectations
- Ability to manage a team efficiently
- Animal Husbandry for approximately 500 animals
- Well-groomed personal appearance
- Friendly, outgoing personality and confident to interact with children
- A willingness to work hard and have fun at the same time!

### **Main Job Tasks and Responsibilities**

Godstone Farm is a Visitor Attraction that welcomes 250,000 visitors per year. We aim to ensure all guests are made to feel welcome and receive the best service possible. During weekends and school holidays the farm can get very busy where the quality of customer service, attention to detail and ensuring the health and safety at the farm is paramount. Our team are required to be energetic, enthusiastic, responsible, trustworthy, hardworking and reliable.

The role of the Livestock Supervisor is to ensure the welfare and display of the animals is of the highest standard where both animals and visitors are safe. The role includes running our livestock team effectively.

### **Responsibilities include:**

- Working with the farm's management team and attending meetings
- Supervising the farm team and running briefing sessions
- Staff training
- Managing the health and safety of staff and customers, with particular regard to zoonotic diseases and the National Farm Attraction Network's Code of Practice.
- Delegating and overseeing of jobs/tasks and passing on any information to the farm team
- Yearly planning of key events (e.g. lambing/TB testing/weaning & breeding)
- Interacting with visitors when they ask questions
- Organising daily staff led feeding sessions
- Ability to deliver animal talks where needed
- Organising the livestock team staff rota
- Arranging visits (e.g. vets & farriers)
- Paperwork (e.g. medicine book/farm health plan & movements)
- Diagnosing and medicating health issues with the animals
- Livestock reports
- Stock control (e.g. animals/feed/hay & straw/medication)
- Ensuring all animals are fed correctly, and with a view to reducing waste and good pest control practices
- Large and small animal handling including horses and ponies
- Foot trimming and worming of sheep and goats
- Moving livestock including pigs, cows and sheep

Please note this role will require some heavy lifting and manual labour and is not suited to anyone with reoccurring back or neck problems. As a visitor attraction, it is also vital you are comfortable talking to the general public and delivering animal talks and feeding sessions where needed in a confident and energetic manner.

### **Experience & Qualifications**

- Relevant Animal Management qualification
- Working with and leading a team of staff
- Experience working with a wide variety of animals
- Ability to drive with a trailer

### **Key Competencies**

- Communication skills
- Able to use own initiative
- Flexibility
- Confidence in talking to visitors
- Ability to keep calm under pressure
- Recognition of the importance of health and safety for all visitors, children, animals and staff.
- IT skills

### **Working times:**

Winter (November to March) 9.00am – 5pm

Summer (April – October) 9.00am – 6pm

Full time – will include weekend and bank holiday working and lambing shifts

### **Rate of pay:**

Pay: £20 - £22K per annum dependant on skills and experience

Start Date: ASAP