



School Visits Team Members Job Description

Mission Statement:

The purpose of the farm is to provide a safe, friendly and stimulating environment where young children can learn, play, have fun and enjoy themselves. Our aim is to make every visitor want to come back again!

Key Attributes:

We aim to provide the highest standards of service and enjoyment for our guests, so the following attributes are essential to be part of the Godstone Farm Team:

- A passion for serving visitors
- Well-groomed personal appearance
- Friendly, outgoing personality
- Confidence and a real desire to interact with children
- Ability to work as part of a team
- A willingness to work hard and have fun at the same time!

Main Job Tasks and Responsibilities

We aim to ensure all guests receive the best service in all areas of the farm whilst made to feel welcome. During the months of February and July we host a large amount of School and Nursery visits. During their time with us they do a variety of activities including animals handling, talks, feeding and tractor rides etc.

As a School Visits Team member you would be trained in all areas and would be confident in talking to children, attaining their attention and delivering fun, informative and educational sessions.

As the Farm can get very busy during these times the quality of customer service, attention to detail and ensuring the health, hygiene and cleanliness at the farm is paramount. Our staff are required to be energetic, enthusiastic, responsible, trustworthy, hardworking and reliable.

Responsibilities include:

- Meeting coaches at the gate and ensuring they park correctly
- Giving a Health and Safety talk to all children, teachers and helpers
- Learning and giving interactive educational talks on various animals
- Running sessions in the Animal Handling area with small animals
- Running Pig and Duck feeding sessions
- Providing tractor rides
- Ensuring the safety of groups at all time

Experience & Qualifications

- Confidence handling animals is essential
- Experience and confidence working with children is desirable but not essential
- A first aid qualification is desirable
- Driving licence essential

Key Competencies

- Interpersonal skills
- Communication skills
- Able to use own initiative
- Ability to keeping calm under pressure during very busy periods
- Recognition of the importance of health and hygiene for all visitors, children and staff.

Working hours and rate of pay

The role will be school hours between 9.30am and 2.30pm. Part time, weekdays only. The schools season finishes in July however other work will be available during the school holidays. Rate of pay: £9.03/hour (£8.05+98p holiday pay)

