



Tearoom Supervisor Job Description

Mission Statement:

The purpose of the farm is to provide a safe, friendly and stimulating environment where young children can learn, play, have fun and enjoy themselves. Our aim is to make every visitor want to come back again!

Key Attributes:

We aim to provide the highest standards of service and enjoyment for our guests, so the following attributes are essential to be part of the Godstone Farm Team

- A passion for serving visitors
- Well-groomed personal appearance
- Friendly, outgoing personality
- Confidence and a real desire to interact with children
- Ability to work as part of a team
- A willingness to work hard and have fun at the same time!

Main Job Tasks and Responsibilities:

- Manage and maintain a quality café
- Day to day management of the operation, working alongside the cook and responsible for other staff
- Awareness of food hygiene regulations and remaining up to date
- Organise food preparation, cooking, cleaning, serving, till handling, stock management, and any other reasonable role
- Administrative duties such as ordering, staff rota, daily and other paperwork
- Organise and/or provide staff training
- Manage suppliers and gross profit
- Ideally assist the farm's management with defining and explaining staff roles and expectations

Requirements/Experience:

- Qualification in food safety and hygiene
- Experience in a busy environment
- High standard of customer service
- Ability to manage and motivate staff team and create a positive atmosphere

Key Competencies

- Interpersonal skills
- Communication skills
- Able to use own initiative
- Flexibility
- Recognition of the importance of health and hygiene for all visitors, children and staff.

Hours of work:

Approximately 9.00 to 18.00, 5 days a week including weekends and bank holidays.

Salary:

£20,000 - £25,000 depending on experience